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<b>TO:</b> Commissioner for Patents, Mail Stop:	<b>FROM:</b> Peter P. Tong Ph: 650-903-9200, Fax: 650-903-9800
<b>COMPANY:</b> United States Patent Office	<b>DATE:</b> 9/9/2005
<b>FAX NUMBER:</b> 571-273-8300	<b>NO. OF PAGES (INCLUDING COVER):</b> 2
<b>PHONE NUMBER:</b>	<b>SENDER'S REFERENCE NUMBER:</b> WVANP013
<b>RE: SUBSTANCE OF INTERVIEW</b>	<b>RECIPIENT'S REFERENCE NUMBER:</b> 09/750,385

## NOTES/COMMENTS:

Transmitted herewith is:

Statement of the Substance of Interview (1 page)

Thank you.

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**IN THE U.S. PATENT AND TRADEMARK OFFICE**

Inventor(s): Wijaya et al.

Serial No.: 09/750,385

Filed: December 27, 2000

Title: Technique for implementing item substitution for unavailable items  
relating to a customer order

Atty Docket: WVANP013

Group Art Unit: 3627

Examiner: Thein, Marissa

**CERTIFICATE OF FACSIMILE**

I hereby certify that this correspondence is being transmitted by facsimile to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on September 9, 2005.

Signed:

*Patricia Tate*

Patricia Tate

**STATEMENT OF THE SUBSTANCE OF INTERVIEW**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Applicants appreciate the Examiner for the courtesies extended to Applicants' representative at an interview on August 4, 2005. At the interview, claims were discussed. Though no agreement was reached, Applicants sincerely appreciate the suggestions given by the Examiner.

Respectfully submitted,

By: *Peter P. Tong*

Peter P. Tong

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